Professional Services

g·company
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monday.com
Platinum Partner

Professional Services

From our experience with over 100 monday.com customers, we have shaped our Professional Services offering to support your organization with all things monday.com, depending on size, complexity as well as internal experience related to monday.com. The options described are designed to support one or several stages in the monday.com life cycle within your organization, but don't hesitate to contact us if you desire a specifically tailored solution.

	Ask Us Anything	Essentials	Advanced
	You are managing monday.com fully autonomously, but want to have the flexibility to schedule ask-me-anything sessions with a monday.com expert on demand.	This package ensure your account infrastructure is set up correctly. One process is built, fully operating and all users are onboarded and trained to maximize engagement and value.	For a full year, you have unlimited access to a dedicated Customer Success Manager to get the most value out of monday.com. Access to all g-company premium events and marketplace apps included.
Number of processes	-	1	Up to 5
Access to Customer Success Manager	-	6 weeks	12 months
Account infrastructure setup	-	✓	✓
Tips & tricks	-	✓	✓
Q&A for all account members	-	✓	✓
Onboarding & training	-	✓	✓
Scoping of custom integrations	-	-	✓
Executive Business Review	-	-	✓
Proactive support	-	-	✓
Webinars, events & updates	-	-	✓
g-company marketplace apps	-	-	✓
Free seats for our Academy	-	-	✓
30-minute meetings	On demand	6 weeks	12 months

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Custom development

Integrate monday.com with other applications in your company infrastructure or build dedicated monday.com apps managed by g-company technical engineers.

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▷ Essentials

Get started with a single work process within your organization, with one-month unlimited access to a dedicated Customer Success Manager.

Full solution for 1 work process with account infrastructure

Get a dedicated Customer Success Manager to implement a solution for one work process (e.g. event management, online marketing activities, CRM or sales pipeline). Boards, dashboards and automations will be built together so your champions can maintain them autonomously afterwards.

6 weeks "unlimited" access to dedicated Customer Success Manager

After a kick off meeting and discovery call, up to 6 weekly meetings complemented by offline implementation work.
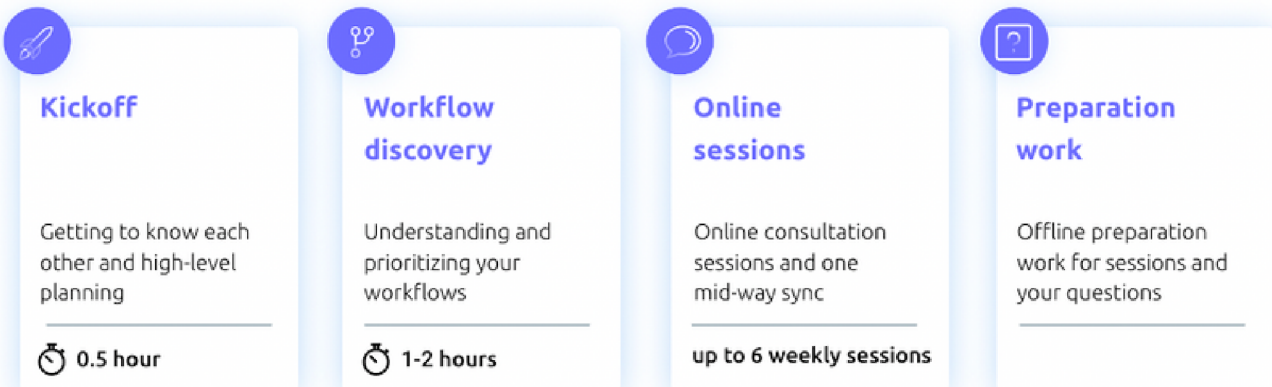
Tips & tricks

Get access to a customer success board with tips & tricks to elevate the monday.com skills of your team and get the most value out of the platform.

Get users involved

Essentials includes onboarding or training for champions by champions so everyone is fully operational.

Q&A for all account members

We organize Q&A sessions for all account members, where they can ask anything about monday.com.

Kickoff

Getting to know each other and high-level planning

🕑 0.5 hour

Workflow discovery

Understanding and prioritizing your workflows

🕑 1-2 hours

Online sessions

Online consultation sessions and one mid-way sync

up to 6 weekly sessions

Preparation work

Offline preparation work for sessions and your questions

∞ Advanced

For a full year, you have unlimited access to a dedicated Customer Success Manager who helps you get the most value out of monday.com. This solution includes access to all premium events hosted by g-company as well as g-company marketplace apps.

Full solution for up to 5 work processes with account infrastructure
Get a dedicated Customer Success Manager to implement a solution for up to 5 work processes (e.g. event management, online marketing activities, CRM or sales pipeline). Boards, dashboards and automations will be built together so your champions can maintain them autonomously afterwards.

One-year unlimited access to dedicated Customer Success Manager
You can ask your Customer Success Manager an unlimited amount of questions for a full year.

Scoping of custom integrations
Make sure monday.com becomes the central hub of your organization by integrating the platform with your legacy IT stack.
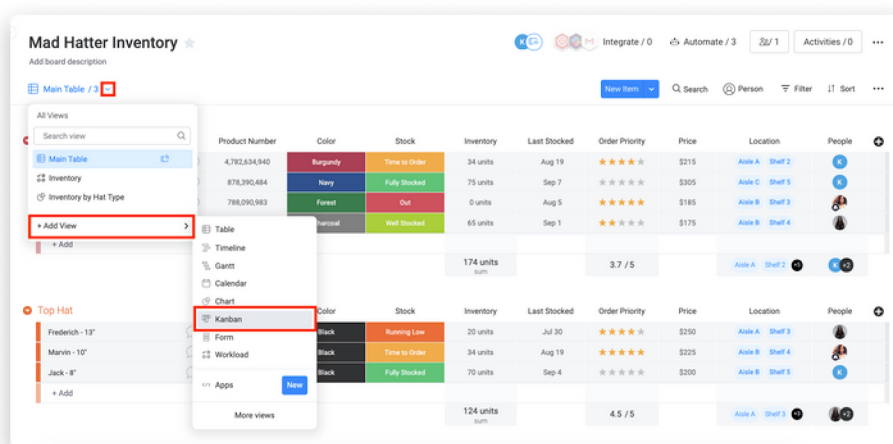
Executive Business Review
On the right track? We review your current processes to see where you can improve.

Proactive support
Get an expert to look over your shoulder to make sure everything is done as efficient as possible.

Webinars, events, apps & updates
Access to exclusive webinars, events, training sessions and g-company's marketplace apps.

🎧 Ask Us Anything

You are managing monday.com fully autonomous, but you want to have the flexibility to schedule ask-me-anything sessions with a monday.com expert on demand.

Book 30-minute meetings
Book any numbers of 30 minute ask-me-anything sessions with one of our product experts on demand.

Expires only after one year
Hours can be used whenever required for the duration of an entire year.

On-demand consultant
Consultants are assigned to a ticket based on availability.

</> Custom Development

Integrate monday.com with other applications in your company infrastructure, build dedicated monday.com apps managed by g-company technical engineers. The table below shows examples of custom development varying in complexity.

Low complexity

One-directional integrations with applications supported in Make.com or with API capabilities and/or webhooks.

Medium complexity

Bi-directional integrations with Make.com or API capabilities, one-directional integrations without such support or simple monday.com apps or views.
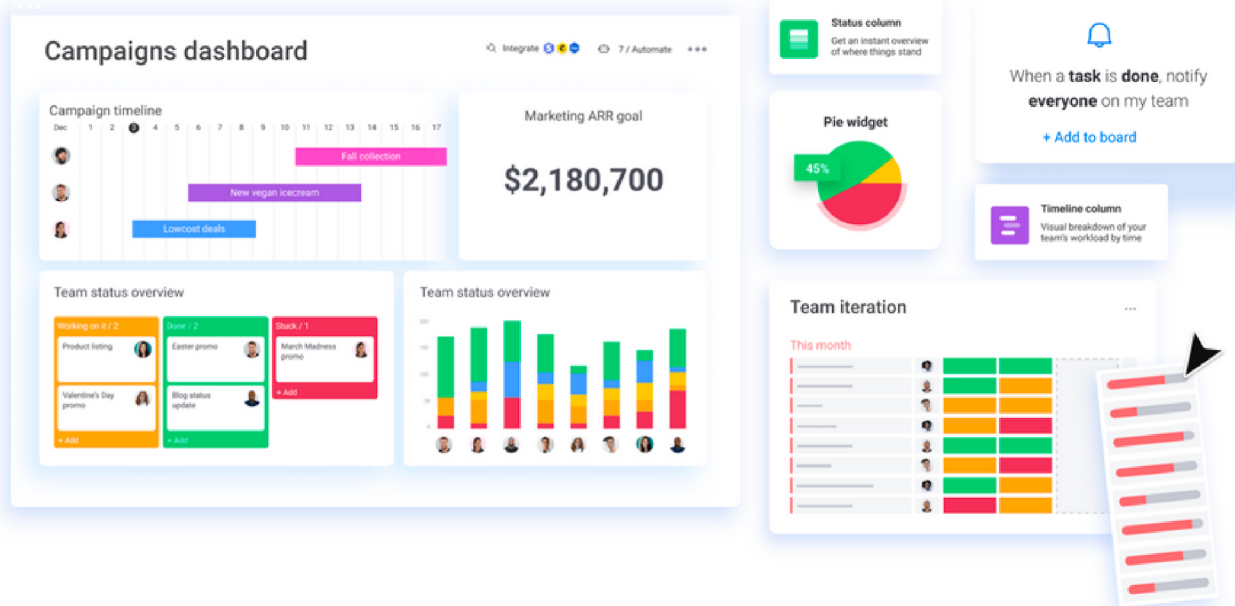
High complexity

Most other types of integrations and monday.com apps.

Certified monday.com partner

g-company is monday.com partner since 2018. Throughout the years, we have turned into a one-stop shop for everything monday.com-related.

Next to consulting organizations about monday.com, we also house a team of technical experts who love to help you with monday.com integrations and apps to meet all customer-specific demands.

About monday.com

monday.com is a very accessible and easy-to-use platform for the new way of working. Although some may refer to it as a project management tool, it is way more than that.

Creative & Design	**IT**	**Software Development**
Marketing	**Project Management**	**Sales & CRM**
Task Management	**HR**	**Operations**

Don't take our word for it
monday.com ranks 4.7 out of 5 on software review site G2.com

"Best tool to work online with my team"
Tondel P., main developer, via g2.com

"Flexible, user-friendly data management system."
Jim M., real estate agent, via g2.com

"Monday.com changed our entire project management set up!"
Nabaa A., freelance designer, via g2.com

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